

## **US CONSUMER PRIVACY NOTICE**

REV. 2/22

FACTS	WHAT DOES AMERIHOME DO WITH YOUR PERSONAL INFORMATION?		
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefullyto understand what we do.		
What?	<ul> <li>The types of personal information we collect and share depend on the product or service youhave with us. This information can include:</li> <li>Social Security number and Payment history and Account balances</li> <li>Credit scores and Credit history</li> <li>When you are <i>no longer</i> our customer, we continue to share your information as described inthis notice.</li> </ul>		
How?	All financial companies need to share Customers' personal information to run their everydaybusiness. In the section below, we list the reasons financial companies can share their Customers' personal information; the reasons <b>AmeriHome</b> chooses to share; and whether you can limit this sharing.		
Reasons we can share your personal information		Does AmeriHome share?	Can you limit this sharing?
For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legalinvestigations, or report to credit bureaus, or as otherwise permitted by law		Yes	Νο
For our marketing purposes —with service providerswe use to offer our products and services to you		Yes	Νο
For joint marketing with other financial companies		No	We Don't Share
For our affiliates' everyday business purposes —information about your transactions and experiences		Νο	We Don't Share
For our affiliates' everyday business purposes —information about your creditworthiness		No	We Don't Share
For non-affiliates to market to you		No	We Don't Share



Questions? Call 8	88-469-0810 or go to <u>https://www.amerihome.com/contact-us/</u>		
Who we are			
Who is providing this notice?	AmeriHome Mortgage Company LLC; In Arizona, Doing business as AmeriHome Funding, LLC; In Idaho and Virginia, Doing business as AmeriHome Mortgage; In Nebraska, Doing business as AMC, LLC.		
What we do			
How does AmeriHome protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.		
How does AmeriHome collect my personal information?	We collect your personal information, for example, when youPay your billsorGive us your income informationorOpen an accountorGive us your contact informationorProvide employment informationWe also collect your personal information from others, such as credit bureaus, affiliates, or other companies		
Why can't I limit all sharing?	Federal law gives you the right to limit only sharing for affiliates' everyday business purposes — information about your creditworthiness affiliates from using your information to market to you sharing for non-affiliates to market to you		
	State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.		
Definitions			
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. <i>AmeriHome is an affiliate of Western Alliance Bank.</i>		
Non-affiliates	Companies not related by common ownership or control. They can befinancial and nonfinancial companies. AmeriHome does not share with non-affiliates so they can market to you.		
Joint marketing	A formal agreement between nonaffiliated financial companies that together marketfinancial products or services to you. <ul> <li>AmeriHome does not jointly market.</li> </ul>		



## Other important information

**Oregon Borrowers:** The Oregon Division of Financial Regulation (DFR) oversees residential mortgage loan servicers who are responsible for servicing residential mortgage loans in connection with real property located in Oregon and persons required to have a license to service residential mortgage loans in this state. If you have questions regarding your residentialmortgage loan, contact your servicer at 888.469.0810 or consumersupport@amerihome.com. To file a complaint about unlawful conduct by an Oregon licensee or a person required to have an Oregon license, call DFR at 888.877.4894 or visit <u>dfr.oregon.gov</u>.

**Nevada Residents:** This notice is provided pursuant to state law. You may elect to be placed on our internal marketing do-not-call list by calling 888-469-0810 or write to AmeriHome Mortgage Company, LLC, 1 Baxter Way, Suite 300, Thousand Oaks, CA 91362-3888, Attention: Consumer Support, or send a secure email to <u>consumersupport@amerihome.com</u>. For further information concerning these requirements you may contact us at our phone number or address above or you may also contact Nevada's Office of the Attorney General at: 555 E. Washington Avenue, Suite 3900, Las Vegas, NV 89101; Telephone: 702.486.3132, or email at AgInfo@ag.nv.gov

**California Residents:** We will not share information we collect about you with companies outside of AmeriHome unless the law allows. We may share information for example, with your consent, to service your account, or to report to credit bureaus. We will limit sharing among our affiliates to the extent required by California law. For more information, see also the separateCalifornia Consumer Privacy Notice on our website at <u>www.amerihome.com/privacy</u>.

**Texas Residents:** For questions or complaints about your loan, please contact us at 888-469-0810 or send a secure email to <u>consumersupport@amerihome.com</u>. If your complaint cannot be resolved, COMPLAINTS REGARDING THE SERVICING OF YOUR MORTGAGE SHOULD BE SENT TO THE DEPARTMENT OF SAVINGS AND MORTGAGE LENDING, 2601 North Lamar, Suite 201, Austin, Texas 78705. A TOLL-FREE CONSUMER HOTLINE IS AVAILABLE AT 877. 276.5550.

Call Monitoring and Recording: If you communicate with us by telephone, we may monitor or record the call.